# REGULATION

Appointing Authority Letter Reference:	Effective Date:	Index Reference:	Regulation Number:	
	August 20, 2000		<u>3.03</u>	
Issuing Bureau:	Rule Reference:		Replaces:	
Human Resource	Civil Service Commission Rule 3-2.1 and 3-2.2Sections 1-1.1, 1-2.1 and 3-4.11-7.1, 3-1.1, 3-		Regulations.	
Services			3.02, (CS-6802 June 25,	
	1.2, 3-1.3, 3-2	2.1, 3-2.3, 3-3.1,	<u>1996)</u> 3.04 <u>(CS-6806</u>	
			<u>July 16, 1996</u> ), and 3.06	
			(CS-6877 May 18, 1998)	

## **Subject:**

SELECTION OF EMPLOYEES FOR POSITION VACANCIES WHEN USING AN CERTIFIED APPLICANT POOL MAINTAINED BY CIVIL SERVICE

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#### **AUTHORITY**

The Michigan Constitution of 1963, Article 11, Section 5, states:

The Commission shall make rules and regulations covering all personnel transactions and regulate all conditions of employment in the classified service... No person shall be appointed to or promoted in the classified service who has not been certified by the commission as qualified for such appointment or promotion.

## 1. PURPOSE

This regulation establishes standards and practices to be used when considering and selecting candidates for vacant positions in situations when the agency will use applicant pools maintained by Civil Service, usually from the results of a written or electronic examination appraisal method. This regulation provides a foundation for establishing sound personnel practices that result in a meritorious, job-related selection process.

## 2. CIVIL SERVICE COMMISSION RULE REFERENCE

- A. Civil Service Commission Rules state:
- —1-16 Merit, Efficiency, and Fitness. All appointments and promotions to positions in the classified service, and all measures for the control and regulation of employment in such positions, and separation therefrom, shall be based on merit, efficiency, and fitness.
- **B.** 1-2.17.1 Conditions. No person shall be discriminated against in seeking employment, in being appointed or promoted, or in any condition of employment in the classified service, or any separation therefrom, because of race, color, religion, national origin, ancestry, disability, partisan considerations, age, or sex. Age or sex may be determined to be a bona fide occupational qualification.
- C. 3-2.1.1.1 Authority.— The state personnel director is authorized to certify as qualified each person appointed or promoted in the classified service [Ref. Commission Meeting July 2000]. The department of civil service shall prepare or approve examinations for all classified positions. Examinations are referred to as appraisal methods in these rules.
- <u>D.</u> 3-2.21.2 Content and Method. Appraisal methods must assess relevant, job-related knowledge, skills, abilities, and other qualifications necessary for successful job performance. The department of civil service may use another organization's appraisal results.
- **E.** 3-2.31.3 Application. The department of civil service shall establish procedures for persons seeking positions in the classified service.
- **Employment ListsApplicant Pool.** The department of civil service may establish and maintain applicant pools. The department of civil service may divide applicant pools by geographic area, organizational unit, occupational specialty, type of appointment, or other criteria. The state personnel director shall issue regulations for the duration and use of applicant pools. A person's eligibility to remain in an applicant pool or to be referred for a position is determined under the civil service rules and regulations in effect at the time the department of civil service refers names of qualified applicants to an appointing authority.
- **G.** 3-3.22.3 **Recall Lists.** An employee is eligible to be placed on a recall list only if the employee (1) gained status from an indefinite appointment to a permanent classified position, and (2) is laid off, demoted, or otherwise displaced for reasons of administrative efficiency. Recall lists are not created or maintained for classifications that are protected from the application of employment preference in 2-4 or applicable regulation.

H. 3-4.13.1 Process. — All appointments, promotions, and job changes in the classified service must be made in accordance with civil service rules and regulations. Any person appointed or promoted must be certified as qualified in accordance with and subject to these rules and applicable regulations. The state personnel director shall administer the certification of all appointments and promotions. {Ref. Commission Meeting July 2000.}

## 3. DEFINITIONS

#### A. Civil Service Commission Rule Definitions

- 1. Applicant means a person who requests to participate in an appraisal process.
- **2.** Applicant Pool means a group of applicants whom the Department of Civil Service has determined to be qualified.
- 3. Candidate Pool means qualified persons considered for a position.

## 4. STANDARDS

#### 1.A. RECALL NAMES.

**1.** All recall names must be cleared prior to filling a position.

#### **B. AVAILABILITY OF APPLICANT POOLS**

The Department of Civil Service will establish and maintain applicant pools from the results of appraisal and recruitment methods for pre-identified classifications. Applicant pools will be available in the HRMN for purposes of creating candidate pools.

#### 2.C. USE OF APPLICANT POOLS

- A-1. Appointing authorities shall ensure equal employment opportunity consistent with Civil Service rules and regulations.
- B.2. The HRMN <u>certified</u> applicant pool is the primary source of applicants for identified classifications. <u>The agency must complete a Certified Applicant Pool Report (ZP-107) in the HRMN to obtain a list of applicants.</u> If the pool is not sufficient, alternative methods are also available for recruitment purposes.
- C.3. Candidates shall be given consistent job-related information regarding

the vacant position and asked about their interest in the specific vacancy. Information may include, for example, the following:

- 1.a. Proper Civil Service position title, classification level, and working title, if different.
- 2.b. A brief description of the job duties and working conditions.
- 3.c. Qualifications or special requirements needed for the position.
- 4.d. Salary.
- 5.e. Employment type Employee status code.
- 6.f. Job location.
- D.4. A minimum of seven (7) calendar days from the date of contact is recommended for applicants to respond.

#### 3.D. APPLICANT SCREENING

- 1. An agency may conduct a preliminary screening of applicants to reduce the size of the applicant pool to an acceptable number of candidates.
- 2. The screening criteria must be job-related and ensure equal employment opportunity.

#### 4.E. EVALUATION OF CANDIDATES

- 1. An appointing authority may evaluate and verify the qualifications of candidates using any appropriate method(s), as permitted by law. Examples of appropriate methods include, but are not limited to, the following:
  - A. Job/person fit measures.
  - B. Background investigations.
  - C. Assessment of applicants' education, training, and experience.
  - D. Formal job performance evaluations from current and previous jobs.
  - E. Structured interviews.
  - F. Job simulations.
  - G. Performance tests.
  - H. Physical agility tests.
  - Reference checks.

- J. Supplemental written or electronic tests.
  - 2. Evaluation methods and criteria shall be job-related. To the extent practical, an agency shall utilize the same, or substantially similar, evaluation methods(s) and criteria, and elicit the same, or substantially similar, pertinent, job-related information for all candidates. The Department of Civil Service will provide assistance in the development or use of any evaluation methods, if requested.
  - 3. All non-selected candidates who are contacted for any evaluation by an appointing authority shall be notified at the conclusion of the evaluation process that they are not selected, or that a particular vacancy is not going to be filled.

#### 5. F. SELECTION OF NON-CAREER EMPLOYEES

The selection of non-career employees does not require a full evaluation process. Documentation for the selection of non-career employees should include a current, approved position description, documentation that recall records were checked, and the evaluation of the selected candidate compared to the rating criteria used.

#### 6. G. CERTIFICATION OF APPOINTMENT

- 1. Certification of the appointment will be validated through a HRMN Requisition (PA42.1).
- 2, The validation must be entered on the Requisition Applicant (PA43.1). This is done by selecting "CSAPPLPOOL" or other appropriate code in Source column and the date of the Certified Applicant Pool Report (ZP107) in the Applied column.

#### 7.H. DOCUMENTATION

- 1. An appointing authority shall maintain documentation for all steps of the selection process. The documentation shall be maintained for at least three (3) years from the completion of the selection. Documentation to be retained shall include:
  - **a.** A current, approved position description, including any approved special requirements (e.g., current selective position requirements).

- **b.** Method(s) used to notify applicants of a vacancy, a selection, or a decision not to fill a vacancy.
- **c.** Verification that recall obligations have been met.
- C.d. Applications for the position that is the subject of the selection process.
- D.e. Interview questions, final completed rating forms, or other selection documentation.
- E.f. Results of other selection methods used (e.g., performance tests, reference checks, job simulations).
- **F.g.** Evaluation of the selected candidate compared to the selection criteria used.
- **G.h.** Certified Aapplicant pool used to certify appointment or other documentation of approved appointment.
- H.i. Documentation verifying that the candidate selected for the position meets the educational and experience qualifications and any special requirements for the job. Such verification shall be made prior to the time of appointment. Appointing authorities shall notify the Department of Civil Service if it appears that applicants may have misrepresented their credentials.
- **L\_i.** Documentation verifying that all non-selected candidates who were contacted were notified that they were not selected or that the vacancy was not filled.

## 8.I. COMPLIANCE

- A.1. The three (3-) year documentation retention period begins once all candidates who were contacted for an interview or other assessment are notified of the outcome of the selection process.
- B-2. The selection process is subject to post audit.
- C.3. Appointing authorities shall cooperate in the investigation and participate in the defense of their selection methods.

## <u>5.</u> PROCEDURE

Responsibility

Action

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- On an ongoing basis, determines applicants' qualifications, administers written or electronic appraisals, and stores the names of qualified applicants to be used for filling position vacancies.
- Determines if there are any recall, posting, or transfer obligations required by collective bargaining agreements. Requests recall list, if necessary.
- Determines if there are any EEO considerations or requirements to be met. Conducts additional recruitment, as necessary.
- 4. Accesses the Civil Service applicant pool in the HRMN.
- 5. Contacts applicants in accordance with Standard <del>2C</del>4.B.2..
- 6. Screens applicants in accordance with Standards 3-4.C. and 4C4.D..
- 7. Schedules and conducts any additional job-related assessments of the candidates in accordance with Standard 4.D.
- 8. Makes selection in accordance with agency procedures.
- Contacts selected candidate and makes contingency offer of employment, pending acceptance of offer and passing of drug test, if one is required.
- 10. Appoints the selected candidate in accordance with Civil Service Regulation 3.4007, "Appointments and Job Changes."
- 11. Notifies the non-selected candidates. (See Standard 4.D.3.)

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- 12. Retains documentation in accordance with Standard **7G**.
- 13. Conducts post audit of selection activities for compliance with Civil Service rules and regulations.

#### CONTACT PERSON

Questions regarding this regulation should be directed to the Department of Civil Service, PO Box 30002, 400 South Pine Street, Lansing, Michigan, 48909, (517) 373-3048 or 1-800 788-1766, or MDCS-@state.mi.us.

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NOTE: Regulations are issued by the State Personnel Director under authority granted in the State of Michigan Constitution and the Michigan Civil Service Commission Rules. Regulations that implement Commission Rules are subordinate to those Rules.

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